

**SAMSUNG**  
**Galaxy S20 5G**  
**Galaxy S20+ 5G**  
**Galaxy S20 Ultra 5G**

**Quick  
Reference  
Guide**

**Samsung Care**

**Samsung Premium Care**

Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product. Visit [Samsung.com/us/support/premium-care](https://www.samsung.com/us/support/premium-care) to enroll.

**Get to know your product**

Visit [Samsung.com/us/support](https://www.samsung.com/us/support) or download the **Samsung Members** app



**Contact us**

Questions?  
Visit [us.community.samsung.com](https://us.community.samsung.com) for questions

**Get Support**

Call 1.800.SAMSUNG for support

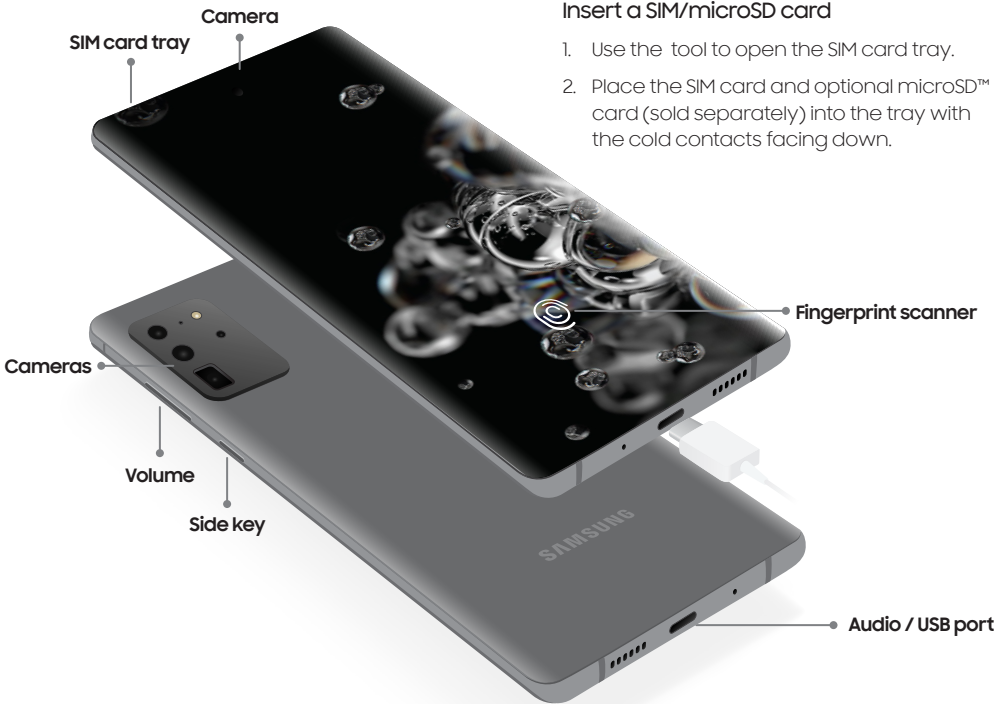
**Service locations**

Find a service location near you at [Samsung.com/us/support/service/locations](https://www.samsung.com/us/support/service/locations)

**Learn more**



**About your phone**



**Insert a SIM/microSD card**

1. Use the tool to open the SIM card tray.
2. Place the SIM card and optional microSD™ card (sold separately) into the tray with the gold contacts facing down.

Use only Samsung approved charging devices and accessories.

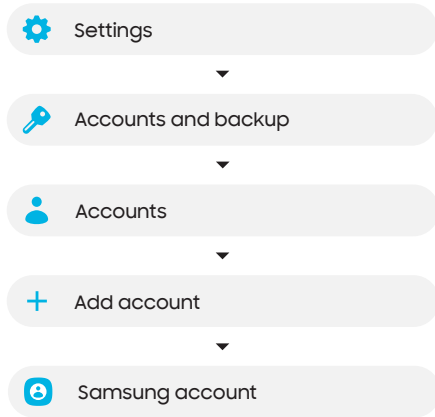
**Samsung account**

Get the most out of your phone, by setting up your Samsung account.

You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is setup, you can

- Set up your wallet with Samsung Pay
- Set up repair calls
- Back up your phone
- Restore your phone and more



**For more information**  
[Samsung.com/us/support/account](https://www.samsung.com/us/support/account)

U.S. Cellular Customer Care  
1.888.944.9400

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# Don't lose a thing

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

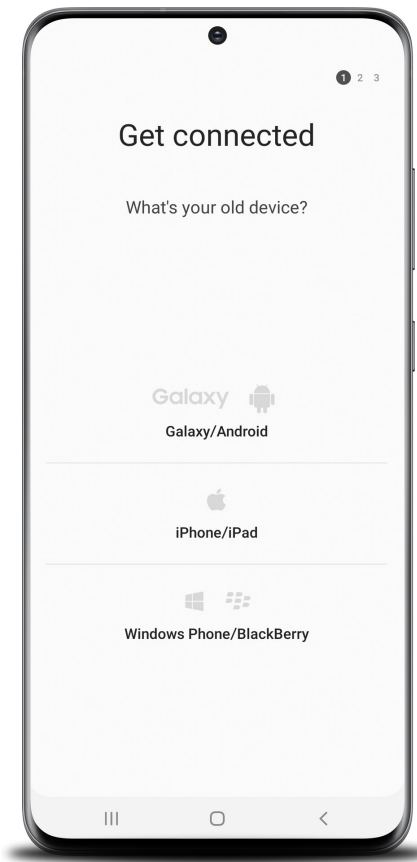
## Back up your old phone

Backup your old phone using your favorite back up app.

## Samsung Smart Switch

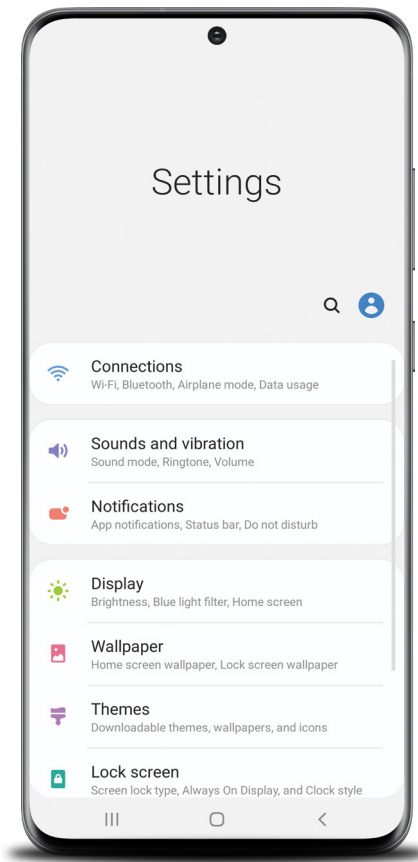
1. From your new Galaxy device, tap **Settings > Accounts and backup > Smart Switch**.
2. Tap **Receive data**.
3. Tap **Cable** (Android) or **Wireless** (Android and iOS) and follow the prompts to connect your phones.

For more information  
[Samsung.com/us/smart-switch](https://Samsung.com/us/smart-switch)



# Customize

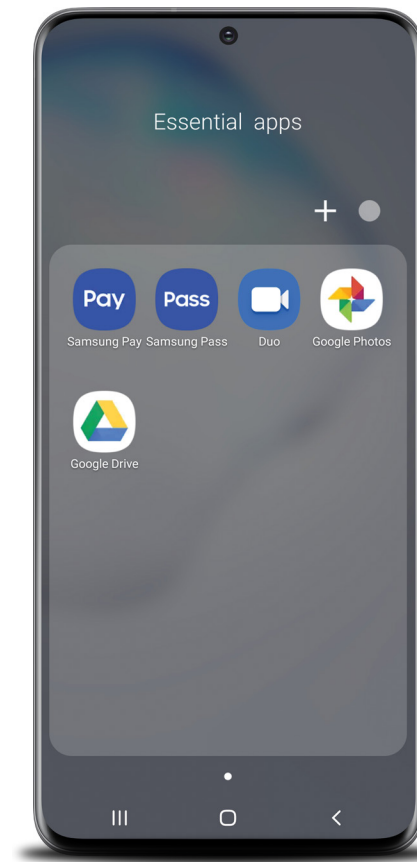
Tap **Settings** to customize your phone.



# Essential apps

-  **Samsung Pay**  
Introducing a better way to pay.
-  **Samsung Pass**  
Say goodbye to forgotten passwords.
-  **Google Duo**  
Simple, high quality video calling for smartphones, tablets, computers and smart displays.
-  **Google Photos**  
Store and back up your photos and videos automatically to your Google Account with Google Photos™.
-  **Google Drive**  
Store, share and access your files from any device.

For more information  
Google Duo: [duo.google.com](https://duo.google.com)  
Google Photos: [support.google.com/photos](https://support.google.com/photos)  
Google Drive: [support.google.com/drive](https://support.google.com/drive)



# Emergency Alerts

As a safety precaution, local government send alerts to phones in case of an emergency situations. You can customize this feature.

1. From the home screen, swipe up for apps.
2. Tap **Messages > Options ⓘ > Settings > Emergency alert settings**.
3. Tap **Emergency alerts** to turn alerts on/off.
4. You can also customize other features.